

Susan Zuscak

From: Haddadin, Jim (NBCUniversal) <Jim.Haddadin@nbcuni.com>
Sent: Friday, September 20, 2019 10:53 AM
To: Genereux, David
Cc: Davis, Debbie; Susan Zuscak
Subject: RE: Ransomware Public Request

Thanks, David. We appreciate your help. I'll keep a look out for the next email.

Take care,

Jim Haddadin
Investigative Producer
NBC10 Boston
160 Wells Ave, Newton, MA
617-630-3362

From: Genereux, David <genereuxd@leicesterma.org>
Sent: Thursday, September 19, 2019 11:29 AM
To: Haddadin, Jim (NBCUniversal) <Jim.Haddadin@nbcuni.com>
Cc: Davis, Debbie <Davisd@leicesterma.org>; Susan Zuscak <Zuscaks@leicesterma.org>
Subject: [EXTERNAL] FW: Ransomware Public Request

Dear Mr. Haddadin,

A response response from our IT provider, detailing the ransomware attcks on the Town of Leicester, is documented below. The Leicester Public Schools have one attack, for which no ransom wase paid, that I will be sentding in a separate email when I receive it. Please let me know if you need further information.

Regards,

David A. Genereux

David A. Genereux
Town Administrator
Town of Leicester
3 Washburn Square
Leicester, MA 01524
Telephone: (508) 892-7000
Fax: (508) 892-7070
Email: genereuxd@leicesterma.org

"Please remember that the Secretary of State has determined that email is a public record"

From: Chris Mitchell [<mailto:Chris@clearcomit.com>]
Sent: Tuesday, September 17, 2019 2:50 PM

To: Genereux, David <genereuxd@leicesterma.org>; Forsberg, Kristen <forsbergk@leicesterma.org>

Subject: Ransomware Public Request

Good Afternoon,

I wanted to reach out regarding a ticket that was put in for a public records request. I have done a complete search of our ticket system and I see a few instances as follows:

LPD – 5/15/2014 – A Cryptolock ransomware virus hit the PD. This was limited to a single PC and did not spread elsewhere – recovery was quick and no ransom was paid.

LPD – 10/15/2014 – Cryptowall 2.0 infected the PD. Servers and applications were affected. Data was restored from backups. No ransom was paid.

Town Hall – 3/3/2015 – Cryptowall was infected from the Treasurers office. Data was restored from backups. No ransom was paid.

Those are the only three incidents we have on record. Let me know if you need anything else!

Thanks!



Chris Mitchell

ClearCom IT Solutions, Inc

508-892-5555 ext. 104

49 Main Street, Sturbridge, MA 01566

www.clearcomit.com



Davis, Debbie

Sent to DG, KFMP

From: Haddadin, Jim (NBCUniversal) <Jim.Haddadin@nbcuni.com>
Sent: Wednesday, September 11, 2019 4:59 PM
To: Davis, Debbie
Subject: Request for records from NBC10 Boston

RECEIVED
2019 SEP 12 AM 9:55
TOWN CLERK'S OFFICE
LEICESTER, MASS.

Sept. 11, 2019

Town Clerk

3 Washburn Square

Leicester, MA 01524

Dear Records Access Officer:

Pursuant to the Massachusetts Public Records Law (M. G. L. Chapter 66, Section 10), I write to request access to and copies of records sufficient to show the occurrence of any ransomware attacks against municipal computer systems; and records of any payments made in response to such an attack.

For reference, Ransomware is a type of malicious software, or malware, designed to deny access to a computer system or data until a ransom is paid. Ransomware typically spreads through phishing emails or by unknowingly visiting an infected website.

I request to receive this information by electronic mail in any common electronic format, such as a PDF file or Word document.

If there are any fees associated with searching or copying these records, please notify me in advance and provide an estimate of the charges. I also request that, if appropriate, fees be waived as we believe this request is in the public interest, as suggested but not stipulated by the recommendations of the Massachusetts Supervisor of Public Records.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 10 business days, as the statute requires. If you cannot comply with my request, you are statutorily required to provide an explanation in writing. Please provide all segregable portions of otherwise exempt material.

Sincerely,

Jim Haddadin

Investigative Producer

NBC10 Boston

160 Wells Ave, Newton, MA

617-630-3362

jim.haddadin@nbcuni.com